# PUTTING PEOPLE FIRST



Whether you're a service user, supporter, family or staff member, our success starts with you.



## I'm an Ambassador for White Lodge. My name is John Martin, and this is my journey.



Without White Lodge, my parents wouldn't have known where to go. It was hard for them to accept the devastating news that they had one healthy twin, William Martin, and one twin, John, who developed Cerebral Palsy after catching Meningitis, soon after birth (which is me).

I first came to White Lodge for physiotherapy when I was two. They've supported me and my parents throughout my life.

#### "We're not aliens. We're normal people."

I try giving something back using the skills I've learned. Part of my role as an ambassador involves going into schools and speaking about White Lodge and my disability. I don't want young people to be frightened of disability. I want them to understand that we do the same things as everyone else — just a bit differently.

My first holiday without my parents – a trip to Zimbabwe

I've had a personal assistant since I was 20, as social services couldn't find me a daily carer. I had one fantastic PA, Melody, who lived with us for I4 years. She gave my parents their lives back and was like a sister to me. She took me on my first holiday without my parents, to her home country (Zimbabwe). It was the scariest thing my parents ever did but it gave me a chance to live my own life and was the most amazing experience. Eventually, however, Melody left to open her own care agency.

I went through numerous PAs after Melody but none seemed to connect with me in the way I hoped and I suffered a little depression. But White Lodge played a big part in getting me back to normal. And I've now found another PA, Amanda, who's again like a sister to me.

#### The worst news ever

When Mum was diagnosed with cancer, it felt as if my world was coming to an end. Again, White Lodge was there for me and Sarah, the Rendezvous Manager, helped make life worth living once more.

Forty years after I first came to White Lodge, I still have physio and they're still helping me live my life to the fullest. It's an honour to be asked to introduce this reflection on the past year. I know we're in challenging times but after celebrating 60 years in 2022, the spirit of White Lodge is as strong as ever. I hope you enjoy this report and keep on supporting us.

"Without White Lodge, I would not be the confident young man I am today. So, thank you very much, White Lodge."



John with his Mum Georgia



John pictured right

#### **Vision**

A world which is inclusive to all, regardless of ability

#### Mission

We provide services and support that enable those with a range of disabilities, their families and carers to lead fulfilling lives

#### What White Lodge Believes in

#### Encourage

We encourage and enable people to achieve as rewarding lives as possible.



#### Nurture

We provide our services in a friendly, caring and supportive environment.



#### Alliance

We respect and value each other. We work with a variety of organisations and individuals to cultivate and strengthen our services and support.



#### Believe

We believe in being open and honest, working with integrity at all times to earn vital trust from the families, carers and individuals we support.



#### Listen

By listening we constantly adapt, diversify and evolve our services and environments to meet the needs of our service users, their families and carers.



#### Excellence

We continually strive for excellence in all that we do through the expertise, experience and professionalism of our team and support network.

"Every charity needs to be resilient and efficient but it's particularly important when we're caring for people of all ages – our youngest attendee at White Lodge is just a few months old and our oldest is in their eighties.

We're committed to finding ways to put these people first and ensure that we meet their individual needs".

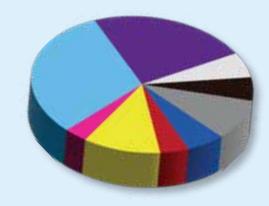
Lesleigh Bounds, CEO of White Lodge

## **Our Adaptability**

White Lodge was originally set up for a small group of children with cerebral palsy. Today, we care for people of all ages with a wide range of needs.

## Number of people directly supported in 2022/23:

- Nursery 20
- Ohildren's Therapy 52
- Transition and Personal Support 16
- O Play and Youth Clubs 145
- Adults Physiotherapy and Fitness 108
- Adult activities at Rendezvous 28
- Pulse (18-25 club) 25
- Treetops 47
- O Face-to-Face Befriending Service 27



**TOTAL** individuals directly supported - **468** 





## Some of the disabilities that we continue to support

Smith-Magenis Spinal Muscular Atrophy Atrophy Atrophy Atrophy Atrophy Atrophy Atrophy Atrophy Atrophy Syndrome Stroke Global Developmental Spina bifida Multiple Hydrocephalus Rett Spina bifida Multiple Hydrocephalus Syndrome Motor neurone disease Sclerosis Parkinson's Brain injury Pierre Robin Syndrome Syndrome Guillain-Barré Syndrome Syndrome Syndrome Syndrome Syndrome Syndrome Cerebral Angelman palsy Syndrome



### Our Short Breaks Services for Children and Young People

#### A successful re-tender

In what's been a challenging time for the whole care sector, our most significant achievement was the retention of our Short Breaks contract, which Surrey County Council retendered early in 2022. These contracts are a substantial proportion of our funding, and any loss would've had a very detrimental impact.

We worked hard to review, design, and develop services to fit the new funding model set out in the tendering process and included consultation and feedback on these services from the children and families using them.

While we actually increased the income and value of our contract

1,380 overnight stays provided

for the next five to seven years, we recognise that Surrey County Council's budget for this contract was reduced and families have been impacted by cuts to services elsewhere.

#### **Short breaks at Treetops**

Our Short Breaks service at Treetops provides much-needed respite for families and activities and care for children who benefit from this support. It's a social and fun environment where we incorporate children's ideas and wishes to ensure that they're stimulated and enjoy their time with us. We're regulated by Ofsted and in 2023 we were again rated 'good'. Parents can be assured that Treetops provides the best in terms of health and safety.







#### Play and Youth Clubs (PYC)

We run a wide range of play and youth clubs outside of school hours during the holidays and at weekends, and following the new contract with Surrey County Council, we can now provide evening PYC clubs, too. They're designed for all children and young people with neurodiversity or disability, creating a space for socialising and opportunities to participate in fun activities.





Interaction with people – staff and other children - and stimulation are vital to the development of the children who attend our clubs.

### Transition and Personal Support

White Lodge is here to provide reassurance during times of change. We offer Personal Support packages for 0-18 year-olds and Transition Services for 18-25 year-olds, with support here, at home or in the community.

16 children and young people supported

8,298 hours of support provided

During 2022-23 we received funding from the HAF (Holiday Activities and Food)/Club4 government funding, which was inspired by Marcus Rashford MBE. This has enabled us to provide enriching holiday club activities such as exclusive days at Jump In, Camberley and our Summer Festival and Christmas Wonderland Events.

## Putting Megan first means not forgetting everyone else

An abscess on Megan's brain left her with cerebral palsy and epilepsy, which demanded 24-hour care, a series of brain operations and ongoing treatment. Her parents' families didn't live close by so mum Rachel, dad Stephen, and younger brother Miles cared for her as best they could. Rachel was forced to give up work.

Megan started coming to White Lodge when she was just a few months old. It wasn't just a case of her family enjoying some much-needed respite, or our staff watching out for her and being there in case she had a fit.

Megan had intensive Speech and Language Therapy (SALT) support so she could start to eat and drink safely, and therapists introduced different communication approaches, which her parents still use today.

She had hydrotherapy and physiotherapy sessions that helped her to enjoy other activities – including horse riding, which improved her strength and balance.

"We thought about moving to other parts of the country – to be close to friends and family – but we'd really miss White Lodge."





Megan attended White Lodge Nursery along with her younger brother. This would be the only time they were in the same educational environment and both relished the time together.

Like many teenagers, Megan can exhibit challenging behaviour. The disruption caused by lockdown was particularly difficult for her at a time when she had to deal with other changes, such as a new school. But our staff have shown empathy and patience and have gone the extra mile to ensure that she can be with us to enjoy as many activities as possible.

Megan loves her monthly visits to our Saturday Youth Club and Holiday Youth Clubs. As for Megan's parents, they're happy that visits to Treetops and the holiday clubs include trips out and experiences that they simply couldn't give her.



Megan now enjoys a wide range of activities.



Megan was diagnosed with a cerebral abscess at just three months old. Now aged 14, she loves music and dancing and is the life and soul of any party.

#### Putting Shea first means playing him the ukulele

Shea was born prematurely and weighed just 1lb 14 oz. He seemed fine until he caught meningitis at six weeks. Then came cardiac arrests, a stroke, burr hole surgery, heart surgery and a diagnosis of cerebral palsy. But Shea is a survivor.

He originally came to White Lodge for physio, before joining the nursery. During his 15 hours a week here, the staff helped him progress. According to his mum Laura, "He's now doing more than we ever thought possible. We never thought he'd be able to walk at all. But he's now able to take a few steps."

## A smile means he knows he's on his way to nursery

Shea is non-verbal but he has no problems making his feelings known. When his frustration builds up, he bangs his head, but when he's in the car and knows he's going to nursery, a broad smile appears on his face.

Shea has built a close relationship with his key worker Kyla, who plays guitar and ukulele with him. Shea's broad musical taste encompasses She'll Be Coming Round the Mountain and Ice Ice Baby. He loves the ukulele so much that he put one on top of his Christmas wish list and now has his own.

#### The importance of social media

Laura believes the social aspect of White Lodge is also important. She started a WhatsApp group for parents to share problems and ensure they're "never on their own".

As an ex-teaching assistant, Laura values the staff's work and advice, the "fantastic work of the therapists" and facilities like the new hydro pool. She

also appreciates the help she and her husband get in understanding the paperwork and processes that are an everyday part of Shea's life.

Like most people involved with White Lodge, Laura tries to give something back. And she's seen the joy that fundraising activities themselves can bring. The sports day water and bubbles meant more to Shea than any gold medal.



Shea's almost four and has cerebral palsy. At White Lodge, he's learned to walk a few steps and to love music.



## Putting children's needs first by providing a unique service

White Lodge was founded in 1962 because nowhere offered the help that parents of children with cerebral palsy were looking for. Over sixty years later, we're still offering these much-needed services for children with cerebral palsy.

We're the only service in Surrey that provides both a pre-school nursery and a holistic children's therapy service in one setting.

Our Children's Therapy Service is the only provider of Physiotherapy, Occupational Therapy and Speech and Language Therapy in North West Surrey

#### Nursery in numbers

White Lodge Nursery caters for all children aged two to five years of age, including those with cerebral palsy and a growing diversity of disabilities such as spinal injuries and autism. It's a nurturing and stimulating environment for children of all abilities. Through play and fun-filled activities, they're encouraged to learn new skills and develop socially, physically and

20 children supported

intellectually, building confidence along the way.

We follow the Early Years Foundation Stage (EYFS), a statutory framework that sets standards for the learning, development and care of your child from birth to 5 years of age. This year we achieved a 'Good' rating from Ofsted.



2,887 sessions delivered

#### Children's therapy in numbers

Our holistic therapy service specialises in cerebral palsy and supports children aged 0 - 5 years. Our highly skilled team comprises specialist physiotherapists, occupational therapists, speech and language therapists and therapy assistants who provide child and family-focused therapy.



52 children supported

"We are forever grateful that Lina got to spend the nursery years in such a loving and caring environment. Thank you for all the hard work you do every day, enabling children to thrive.

"Thank you all for welcoming Elsa with smiling faces, and for always being so energetic, positive and very patient with her."

This enables both the child and their family to reach their full potential and actively participate and enjoy life. In the past year, the team streamlined its referral process to improve the pathway for children accessing our therapy.



5,019 hours of specialist therapy provided to children with disabilities



"Thank you SO much for all your help and encouragement with Reggie's speech and language therapy over the last year. Reggie loves his talker, thank you for all your help with using it. A big thank you too for helping with the EHCP application (Education and Health Care Plan)."



## **Putting families and carers first**

Critical support for families and carers. As well as being here for children, we're also here for those who look after them. Parents, families and carers can feel isolated and alone.

Our Face2Face befriending service provides help and support for parents who are finding it difficult to come to terms with having a child with a disability and with the everyday challenges it can bring.

parents were supported by the one-2-one Face2Face befriending service

553 hours of service provided

This is a free and confidential 1-2-1 service delivered by trained volunteer befrienders, who have lived experience of supporting a child with a disability.

This year we set up two new group services, one for dads and one for mums, to gain emotional and moral support by building relationships with other fathers and mothers going through similar experiences.

12 volunteer befrienders

"I found the befriending very helpful and would recommend it to other parents. I've only positive things to say about the service. Without exaggeration Face2Face, and particularly the way I was assessed and then connected with the most appropriate people, served as a lifeline in difficult times. I enjoyed every minute of my time with the befriender."



#### Putting people first by providing a second family

Rendezvous is a hive of activity. It's a home-from-home where adults of all ages and disabilities (and families and carers) can feel included in a range of social activities and learn new life skills. The rendezvous hub includes a café, beautiful gardens, a well-equipped art room, a cinema room and quiet spaces for reflection, games

and debate. Fitness and therapy are also on hand and all areas are accessible to all abilities.

Since the pandemic, we've seen a huge rise in referrals of young adults aged 18-25 years old to our Pulse service, a bespoke space offering entertainment like gaming and graffiti walls.

53 adults supported 3,269 days of support delivered





## Putting Dominic first means sending him home tired and happy



Dominic first came to the Lodge as a small baby with cerebral palsy.

Today he's a 21-year-old learning about independent living.

Dominic's parents first came across White Lodge when looking for help with their first baby, who was born with spastic quadriplegia cerebral palsy. They were having trouble finding anywhere to provide the physiotherapy he needed.

And he didn't just benefit from physio. Socialisation was vital to Dominic's development, as was the encouragement from staff. Dominic's mum, Stacey, believes that there's a positive White Lodge mindset that assumes people like Dominic can do anything until it's proven otherwise.

Dominic was with us for nursery and then reception, before leaving at the age of seven. But when COVID hit, White Lodge was there for Dominic, now 18, and his parents once more.

> "As a family, if we could marry White Lodge, we would."

#### Hanging out with parents just isn't cool

Dominic is easily bored and enjoys meeting up with others. For him, lockdown was torment. Happily, White Lodge opened earlier than many other care centres and provided the support and the social life he needed.

Dominic's now at college in Hampshire, learning about independent living, but he returns to the Lodge for college holidays and has developed a wicked sense of humour. When asked if he'd enjoyed his time here, he waved his arms to sign 'No' before breaking up in a fit of giggles. After his summer at White Lodge, Dominic left quietly happy and content, if a little tired.



When asked how she feels about the care Dominic received, Stacey, his mum said, "As a family, if we could marry White Lodge, we would. They provide opportunities for people who have no opportunities."



## Helping more adults of all ages

#### Physio and fitness for adults

White Lodge is helping more and more adults through our team of specialised neurological physiotherapists and fitness instructors. The team supports people with a wide breadth of neurological conditions such as cerebral palsy, brain & spinal injuries, Parkinson's, multiple sclerosis, muscular dystrophy and strokes.

This year we successfully worked with a variety of innovative companies that provide specialist equipment and new technology to support people's disabilities. We want to offer the best advice for anyone looking to purchase equipment that may support them.



108 adults supported











different types of exercise groups to meet different conditions and levels of fitness

#### First toes in our new hydrotherapy pool

White Lodge has always had a dedicated hydrotherapy pool. due to the closure of the pool at St Peter's Hospital it was the only one in northwest Surrey. After thirty years of daily use, and the last modernisation in 1997, it had become tired and needed a complete overhaul. So in 2021, we started fundraising for the muchneeded refurbishment of this valuable

community asset. The Hydrotherapy Pool fundraising project was finally completed in 2023, It has taken years of planning and hard work, not least for our donors and fundraisers who helped us raise the £175,000 to pay for it. The pool is near its final stage of completion and will be launched for use of our community in the new year.

## Over 3.100 sessions annually and increasing

The brief was to deliver a new, clean, modern. accessible, and functional facility to provide a better service and experience for our users.



Hydrotherapy has been at the heart of White Lodge's treatments since 1962, when we first opened, and has continued to be a lifeline to so many of our service users. Pre-pandemic, we delivered over 3,100 separate sessions to children and adults every year and



The pool and its state-of-the-art equipment have made a real difference to the fitness and well-being of numerous children and adults with disabilities.

with the recent closure of the nearby hospital pool, we're seeing demand for its use increase.

Thank you to all of the generous funders and fundraisers who helped make this project happen.

Total number of dedicated hydrotherapy pools in NW Surrey

Years since the original was built on site

Years since last modernisation

Cost of refurbishment and making facilities future-ready

£175,000

Number of separate hydrotherapy sessions

3,100+

#### And first teas in our new **Treetops kitchen**

We're extremely grateful to Watersmead Homes and their suppliers, for donating time and money to give us a top-grade kitchen in Treetops. The kitchen was completely refurbished and not only looks fantastic but includes thoughtful and inclusive designs.

There's a host of clever features, such as moveable and height-adjustable units, that allow children of all abilities to enjoy the facilities and stay safe.



The true cost of our state-of-the-art Treetops kitchen refit was around £25,000 with £15,000 coming from gifts in kind and £10,000 from fundraisers.

## Putting Tim first meant giving him a second life



Tim was looking forward to a long and happy retirement. Two weeks later he had a stroke that changed everything but didn't take away his independence.

It was September 2012 and Tim was retiring from a long and successful career serving the public. Having put in his time as a detective in the Metropolitan Police, he was enjoying a well-earned holiday to begin his retirement.

Things didn't work out as planned. A stroke put an end to his holiday and put him in a wheelchair and in hospital for three months. But this didn't affect Tim's determination to live life to the full. The way he looks at it, "You pick up your life and crack on".

#### **Sharing the Pain**

Tim comes into White Lodge at least once a week. Staff here help him with a programme of floor exercises, physiotherapy and humour. Nikki, his therapist insisted that "Pain is enjoyable". As she pushed him harder and Tim gritted his teeth, he replied that he'd make sure it was a painful experience for her too.

But the hard work is paying off and Tim is not only self-sufficient but he's doing things that most other retirees wouldn't dream of. Yes, he enjoys cruises (which he takes by himself), but he also says there are "a million things I want to do in life". He talks with others at White Lodge about abseiling, parachute jumps and learning to sail. Anything that pushes him and raises money and awareness for the charity.

Tim recently took part in the Superhero Tri event. He finds the achievements of others spur him on and he's made lasting friendships at White Lodge. He recently attended the wedding of a fellow triathlete who's overcome catastrophic head injuries after a car accident.

"There are a million things I want to do in life."

#### The new Tim

Unlike some older people who see the younger generation as challenging, Tim sees them as "absolute diamonds" and is inspired by their achievements. Maybe that's because it's just over 11 years since he had his stroke and embarked on his new life, the new Tim is a youngster himself.

With White Lodge's specialist support and encouragement, combined with Tim's humour and determination, who knows what he may yet achieve? "White Lodge provides a light at the end of the tunnel."





## Putting Jessie first means helping her do her job

When asked to describe the way staff and members interact at our Rendezvous Centre, Jessie initially described it as being like "One big, happy, slightly dysfunctional family." Of course, the centre itself functions very effectively, but the people are like any normal family. They have their ups and downs. They make up nicknames for each other. And they don't always take things too seriously.

That's why the centre works so well. It's a group of friends who enjoy a bit of banter and offer each other the kind of support that thrives in a relaxed environment where people can be themselves. And where newcomers are soon made to feel welcome.

## "Working with people with disabilities makes you question your own values."

Every day Jessie takes home a memory that makes her smile and realise she's doing something worthwhile. It's often the little things, like seeing the satisfaction that someone with autism gets from learning life skills like making her a cup of tea.

Jessie hadn't intended to take up care as a career. She went off to university because that's what everyone did. After a year, she realised that it wasn't for her and went to work in retail. But this didn't offer much in the way of job satisfaction so she left to care for elderly people. Then settled at White Lodge.

#### It's not all fun and games

Jessie must ensure that members get the right treatment and the correct medication. She wishes there were more staff and an extra changing area. But she values the work that volunteers do and appreciates being part of a truly unique community.

Her warmth and sense of fun don't just have a positive effect on members at Rendezvous. Her family are impressed by what she does and her partner, who did work in finance, has gone back to studying for a career where he too can help others.

"It's more than activities. It's banter, nicknames and mutual support."

### **Staff initiatives**

Like many employers in the charity and social care sector, staffing shortages and the cost-of-living crisis have had an impact on our service delivery. We're immensely proud to have awarded our staff an annual increase in their salaries to help during this challenging time. We've also implemented two new initiatives:

- an employee assistance scheme, with access to debt advice, GP & physio appointments and mental health and wellbeing services
- a death-in-service insurance policy.

Both initiatives came as a result of the annual staff survey and we hope it'll help staff retention and recruitment.



Jessie, Activities Coordinator at Rendezvous, has been at White Lodge for four years now

White Lodge Impact Report 2023



## Putting supporters first means making work rewarding and fundraising fun

Every year, it costs over £2.7 million to run White Lodge. And we simply couldn't offer the services and facilities we do without the help of volunteers. donors and fundraisers.

Without your hard work and generosity, 468 children and adults, and their families would have to look elsewhere for care. Many of these would struggle to find an alternative - we do offer a unique combination of facilities that genuinely help to change lives and we currently have the only hydrotherapy pool in North Surrey.

This year our fundraising team set up a new database to record income and donor activity accurately and it's been a key factor in driving fundraising. It means we've better contact with our donors and helps us make the most of donations, gifts, time and skills given freely to us by our wonderful teams of volunteers.

#### **Putting the fun into Fundraising**

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But being efficient doesn't mean that we can't have fun when it's appropriate. Many of the fundraising ideas that our supporters suggest are also fun-raising ideas. Just take a look at the smiles on the faces of those taking part in recent activities such as the Superhero Tri.

These activities bring people together and help ensure those who support White Lodge feel like part of our family.

There are many ways you can help us keep doing the things you've read about in this report. As well as marathon runners and quiz night joiners, we're also looking for volunteers to contribute their skills and experience in areas such as gardening, assisting adult activities, fundraising and helping us spread awareness.

We also appreciate the incredible work done by local sports clubs, gyms, schools, small businesses and societies.

And of course, these days more and more companies are helping us. Many of these report that what starts as social responsibility often ends up having a positive impact on their employees too.

Let us know if your club, shop or society could use any of our promotional material

For every £1 raised, 91p goes directly to enabling the abilities of children, young people and adults

#### **Volunteering**

Our volunteers continue to play a crucial part in ensuring we can offer the best possible care. Following the pandemic, we've seen a huge growth of corporate team volunteering.

#### Corporate volunteers

- 364 volunteers
- Delivered 1.820 hours

#### Individual fundraising volunteers

- 12 volunteers
- Delivered 180 hours

team volunteering days which has had a positive impact on White Lodge and the teams themselves.

#### Service volunteers

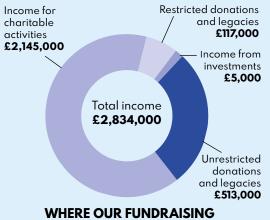
- 27 volunteers
- Delivered 4.149 hours

Total volunteers -403 Total time - 6.149

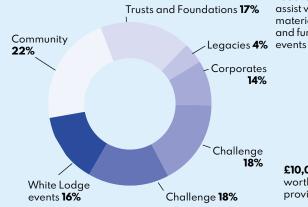
The total value of volunteering -

£114,340

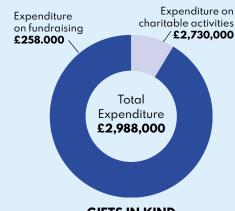
#### **OUR INCOME**



## **INCOME CAME FROM**



#### **OUR EXPENDITURE**



#### **GIFTS IN KIND**



White Lodge Impact Report 2023

## Celebrating our first 60 years

2022 was a milestone year for White Lodge, as we celebrated our 60th Anniversary - six decades of supporting the community from our home on Holloway Hill.

It was an opportunity to reflect on how we've grown and adapted and to consider how attitudes and knowledge of disabilities have changed throughout the years.

Our corporate supporter Belron International, helped us celebrate this significant achievement, by hosting a celebratory 60th anniversary event, which was attended by beneficiaries and staff past and present as well as the stakeholders that have supported us throughout the years. We played a film that showcased our services and revisited our past achievements.

Celebrations continued with our Patron, Chesney Hawkes, performing an intimate gig on stage at Rendezvous, much to the excitement of our service users, staff and supporters. And we rounded off the year with a rousing fundraising extravaganza at the Runnymede Hotel and Spa.



#### **Upcoming capital projects**

Other transformative projects that are being planned over the coming months include:

## Refurbishment of Pathways (the children's services hub

Modernising the facility with new flooring, new multi-use rooms that include soft play and quiet zones for gaming and a new sensory room.

#### **Development of new Treetops Playzone**

Following consultation with our children and their families, we are currently working on a £200,000 project to replace the lawn-based garden with all-weather surfaces, new playzones, sensory equipment and quiet spaces.



#### A final word from our CEO

#### What an incredible year it's been for White Lodge.

The retention of our Surrey Short Breaks contract and the near-completion of our Hydrotherapy Pool refurbishment have been significant highlights this year. These renewed contracts give White Lodge financial security and stability for the coming years, allowing us to make important plans for the future and launch a new forward-thinking strategy in 2024/25.



Our ethos is to champion inclusion. The personal accounts contained within this report gives a real-life perspective of the impact of our work and demonstrates that with our support and access to the right services, people can achieve extraordinary things!

Without the hard work and support of our staff, our volunteers, our peer supporters and our trustees we wouldn't be able to offer the quality of services we do, and for that, I want to personally thank everybody. These relationships make White Lodge successful. When I speak to staff across the charity, they can see first-hand the positive difference they're making to people's lives, and this underpins the work we do.

Our corporate supporters enable us to continue having this positive impact by giving their time in volunteering, fundraising money for us and donating resources that have a direct impact on our work, and for that we're very thankful.

In the past year, we've supported over 1,100 adults, children, young people and their families across all our services, making a significant impact in our community. Going forward our focus is to increase our reach and engagement in our local areas to enable as many people as possible to reach their full potential.

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Lesleigh Bounds CEO

White Lodge Impact Report 2023

#### YOUR FIRST POINT OF CONTACT

If you need help or can help us in any way – by working with us, volunteering, fundraising or donating – please contact **fundraising@whitelodgecentre.co.uk** 











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